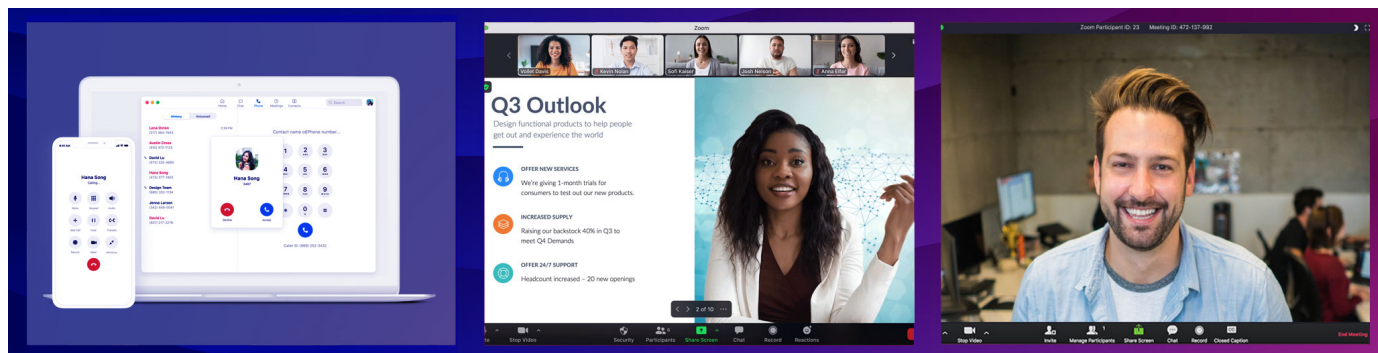




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502 Commerce Way, Livermore, CA 94551
(925) 245-6100 | Fax (925) 245-6150
www.mgt.us

Zoom Phone Proposal



Zoom Cloud Calling Agreement - Prepaid

Prepared for
San Joaquin Valley Library System

July 24, 2026

Prepared by
Ryan Snedden
(559) 548-1828
rsnedden@mgt.us



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Zoom Phone Proposal

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Introduction

At AMS.NET, part of MGT, we are trusted advisors driven by social impact. Our specialized technology and advisory solutions address the mission-critical problems that live at the top of our client's leadership agenda. From aging technology and cybersecurity threats to budgetary constraints, we take on the toughest challenges – and succeed together.

Our suite of comprehensive technology solutions, spanning **cybersecurity, managed services, SaaS, physical security, network infrastructure, cloud and data, communications, cabling**, and more empower you to effortlessly conquer your toughest technology obstacles. Please refer to our customer price quote for specific manufacturers, parts, pricing and professional services proposed as a part of this solution.

A Social Impact Commitment

DEFINED BY IMPACT

AMS.NET, LLC. recognizes that a reliable voice solution is crucial for San Joaquin Valley Library System's operations. That's why we offer Zoom Phone, a cloud-based phone platform designed for all organizations. Zoom phone allows you to cut costs and simplify management, while providing users with a comprehensive communications suite that helps them better serve the communities they support.

MGT's Expertise

MGT brings **50 years** of experience and more than 900 professionals driving positive social change with technology and advisory solutions for education, government, and enterprise companies. We have a national presence with local engineering and cabling resources.



Strategy & Implementation

Working alongside an organization's C-suite, we help leaders co-create strategy through organizational reviews and data analytics to create actionable roadmaps for success.



IT Infrastructure & Digital

We provide engineering expertise to modernize IT infrastructure and ensure your technology implementation is properly designed, integrated, modernized, and maintained.



Cybersecurity & Resilience

From real-time, 24/7 monitoring to proactive threat detection and rapid incident response, we can give you the tools to heighten your network's security posture and keep it there.



Performance & Operations

Bridging the gap between strategy and enduring change, we support efficient revenue allocation, promote economic development, and create fairness in hiring and contracting systems.



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Zoom Phone Proposal

Proposal & Cost Summary

Customer

San Joaquin Valley Library System
2420 Mariposa St
Fresno CA, 93721-2204 US

ATTN: Nathan Vosburg

Quote #

Q-00104157

Project #

215678

**Contract/Billing
Term**

3YEAR PREPAID

Quote Exp.

8/19/2026

One-Time Charges	Labor	Total Price
Hardware/Software/Labor/Maintenance*	\$4,100.00	\$6,511.08

*Please refer to quote for line item details.

Zoom Phone Subscription	Qty	Service Term	Unit Prices	Qty Months	Extended Price
ZP-PAYG-USG Zoom Phone Pay As You Go	1	3 Year	\$50.00	36	\$1,800.00
ZP-PAYG-USG-OVG Zoom Phone Pay As You Go Usage - Overage Fee	1	3 Year	\$0.00	36	\$0.00
PAR1-ZPPBX-PRO-1Y Zoom Phone Pro Annual	19	3 Year	\$6.80	36	\$4,651.20
ZP-USCA-UN-1-1YP Zoom Phone US/Canada Unlimited Calling Named User Annual	3	3 Year	\$12.80	36	\$1,382.40
TAX-COLLECTION TD SYNEX RECOUPMENT OF TELCO TAX / OTHER TAXES / SURCHARGES	1	3 Year	\$2.62	36	\$94.32

* Zoom Phone Calling Plan includes unlimited domestic calling. International calling and associated taxes will be charged for calls made outside of calling plan. Any charges related to PSTN (i.e., taxes, DID, calling plan) may be adjusted monthly. Full Terms and Conditions are located on pages 11-13.

Subscription Monthly Total**	\$220.22
Subscription Annual Total	\$2,642.64
Subscription Total	\$7,927.92
One-Time Charge	\$6,511.08



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Zoom Phone Proposal

Grand Total**

\$14,439.00

One-Time Charges
\$6,511.08

**Subscription Monthly
Charges****
\$220.22

**Estimated Subscription Monthly Cost
Per Phone**
\$12.23



Zoom Phone Features

Zoom Phone is a cloud-based phone system that has all the essential business calling capabilities you are likely to need without the expense and complexity of managing a phone system infrastructure on your premises. Zoom Phone calling features have been designed to give your users a flexible, mobile, and powerful cloud phone system

Zoom Mobile App

A single unified mobile application for video, phone, meetings, and chat for Apple iOS and Google Android devices

Zoom Desktop App

A simple to use and completely integrated unified desktop app for Apple MacOS and Microsoft Windows

Call Transfer

Supervised and blind transfer capabilities ensure you can easily route calls to the right person anytime, anywhere

Call Forwarding

Manage personal call handling rules to redirect calls to internal users and external phone numbers

Voicemail

Voicemail transcription and notification allows you to easily manage voice messages from any device

Call Recording

On-demand and full time recording, transcriptions and playback allows you to easily archive and retrieve phone conversations

Salesforce Integration

Native Salesforce.com integration improves productivity with click-to-dial, screen pops, and automated call activity logging

Call Delegation

Assign administrative assistants and privilege to make and receive calls on behalf of executives

Call Hold

Easily place and retrieve calls on-hold from Zoom apps and supported desk phones

Call Conferencing

3-way adhoc conference calling allows users to quickly add a third caller to an in-progress phone call

Elevate to Meeting

Seamlessly elevate a phone call to a full feature Zoom Meeting without requiring participants to manually join

Listen (Monitor)

Allows a user to silently monitor a call, such as an assistant taking notes for an executive

Whisper

Allows a user to speak privately to the person they are silently monitoring

Barge

A supervisor who is monitoring can enter the call, and the 3 parties can continue the conversation

Takeover

A supervisor who is monitoring can enter the call and take over the conversation

Call Park

Place a call in park and retrieve it from another Zoom Phone endpoint

Presence

See when a contact is available before calling or transferring a call to them

Shared Line

A delegate can place a call on hold for a manager to visually recognize and retrieve

Shared Line Groups

Provide member endpoints with access to the group's direct phone number and voicemail

Desk Phone Support

Compatibility with a variety of desk phones from leading manufacturers

Slack Integration

Make calls directly from the Slack user interface



Zoom Phone Administration

Provision, manage, and monitor your cloud phone system from anywhere through Zoom's powerful administrator portal

Calling Plans

Mix and match unlimited and metered calling plans as needed

Bring Your Own Carrier

Power the Zoom Phone cloud PBX services by redirecting existing voice circuits/trunks to the Zoom Phone cloud

Phone Number Porting

Procure new and/or migrate phone numbers from your existing service provider

Device Management

Assign, provision, and manage standard desk phone devices from the Zoom Admin portal

Global Call Routing

Setup and manage business hours, after hours, and follow-the-sun call routing

Auto Attendants

Define unlimited multi-level auto attendants to efficiently route calls to queues, extensions, and voicemail

Call Queues

Powerful queuing capabilities with the ability to define automatic call distribution and queue overflow rules

Contact Center Integration

Out-of-the-box integration to popular Contact Center as a Service solutions from Five9 and Twilio Flex

Music on Hold

Customize the listening experience for your callers patiently waiting on-hold

Call Logs

Track your inbound and outbound calls. View caller name, number, and call duration with timestamps

Quality Dashboards

Monitor, troubleshoot, and diagnose Zoom Phone call quality and network issues

Emergency Calling

Set enhanced emergency calling location addresses and define optional emergency call intercept and redirect rules

Dial By Name

Call a contact by selecting their name instead of dialing a number

Single Sign-On

User popular SSO solutions to provide secure, easy access to Zoom



Why Zoom Phone in the Cloud?

A virtual or cloud PBX system allows you to place and receive calls from a PC or a mobile device as well as a desk phone. As long as you have an internet connection, you'll have phone connectivity. With a legacy PBX phone system, calls are routed through the PBX, a telecom switch that resides on the customer's premises. The business is responsible for maintaining the necessary hardware on-site. A legacy PBX connects to the public switched telephone network (PSTN) to initiate a phone call. Aside from basic call forwarding, users do not have the ability to use a legacy PBX system when located outside the office. With a cloud PBX system using VoIP, the PSTN network is interconnected via an internet connection to route the call. That means full phone functionality from anywhere with an internet connection.

No Hardware to Maintain

With a cloud PBX phone system, there's no need to maintain or rely on any hardware on premises. That means less hassle of maintaining equipment, and the ability to leverage modern hardware rather than staying with the same phone model for years.

Flexible and Agile Communications

Businesses depend on a virtual PBX system to deliver flexible communication interactions with customers and colleagues regardless of the location - at the office, working remotely, or even on the go.

More Value

Cloud PBX phone systems provide the ability to use modern devices and because they are software-based, new features can be added frequently.



Billing Information

AMS.NET, LLC. will invoice against the contract once purchase order is received and processed by AMS.NET, LLC. Failure to pay invoices may lead to cancellation of manufacturer subscription and early termination penalty.

Any charges related to PSTN (i.e., taxes, DID, calling plan) may be adjusted monthly. At the end of the initial term, current agreement/subscription can be renewed by emailing a new purchase order to AMS.NET|MGT Renewals Team, at renewals@mgt.us. To cancel your subscription at the end of the initial term, please notify AMS.NET|MGT Renewals Team by email, no later than 45-days prior to end-of term. If we do not hear from you by 45-days prior to end-of term, your subscription will be automatically cancelled. We are required to give the manufacturer partner a 30-day cancellation notice.

AMS.NET, LLC. will invoice against the original contract once a purchase order is received and processed by the AMS.NET, LLC. internal team. Failure to pay invoices may lead to cancellation of the manufacturer subscription and early termination penalties may apply. In order to renew the subscription, please email a purchase order for the renewal term to AMS.NET|MGT Renewals Team at renewals@mgt.us, in writing 45-days prior to the end-of-term. AMS.NET, LLC. will send out customer reminders notifying them of the impending renewal and the customer must provide purchase order for the renewal term to AMS.NET|MGT Renewals Team at renewals@mgt.us, in writing 45-days prior to the end-of-term to avoid cancellation. Customer is subject to early termination fees for the remaining value on the contract if contract is terminated before the contract end date.

The Zoom website (<https://zoom.us/terms>) contains information on how to terminate Your Account. If you have purchased a Service for a specific term, such termination will be effective on the last day of the then-current term. If You fail to comply with any provision of this Agreement, Zoom may terminate this Agreement immediately and retain any fees previously paid by You. Sections 1 and 3 through 20, inclusive, shall survive any termination of this Agreement. Upon any termination of this Agreement, You must cease any further use of the Services. If at any time You are not happy with the Services, Your sole remedy is to cease using the Services and follow this termination process.

Customer Responsibilities

- Customer must provide minimum 10MB internet connection, with access to Zoom Phone
- Customer must allow Zoom Phone traffic through firewall
- Customer responsible for updating E911 information
- Customer responsible for proper network configuration to support VoIP including but not limited to: QoS, VLAN, routing, etc.
- Customer responsible for any certificates that may be required

AMS.NET, LLC. is not responsible for service or SLA agreement degradation delays due to lack of customer compliance with the above items.

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Quote # Q-00104157**Customer**

San Joaquin Valley Library System
2420 Mariposa St
Fresno CA, 93721-2204 US
ATTN: Nathan Vosburg

Quote Description

Zoom Phone Pro - 3Y - Prepaid

Contract Start 8/31/2026

Contract Expiration 8/30/2029

Contract Term 3 Year

Billing Term Prepaid

Modified 7/24/2026

Account Mgr. Ryan Snedden
(559) 548-1828
rsnedden@mgt.us

Inside Account Mgr. Teri Edwards
(925) 245-6149
tedwards@mgt.us

Quote Expiration 8/19/2026

Line	Item Description	Qty	Service Term	Unit Price	Qty Months	Extended Price
1	ZP-PAYG-USG Zoom Phone Pay As You Go	1	3 Year	\$50.00	36	\$1,800.00
2	ZP-PAYG-USG-OVG Zoom Phone Pay As You Go Usage - Overage Fee	1	3 Year	\$0.00	36	\$0.00
3	PAR1-ZPPBX-PRO-1Y Zoom Phone Pro Annual	19	3 Year	\$6.80	36	\$4,651.20
4	ZP-USCA-UN-1-1YP Zoom Phone US/Canada Unlimited Calling Named User Annual	3	3 Year	\$12.80	36	\$1,382.40
5	TAX-COLLECTION TD SYNnex RECOUPMENT OF TELCO TAX / OTHER TAXES / SURCHARGES	1	3 Year	\$2.62	36	\$94.32



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Quote # Q-00104157

Order Summary

Monthly Subscription Total	\$220.22
Annual Subscription Total	\$2,642.64
Total Contract Price	\$7,927.92



Sign and return this page to your account manager to accept this proposal for Zoom Phone Proposal.

I, the undersigned ("Customer"), hereby accept this proposal for SaaS Services(s) as detailed in the quote number **Q-00104157**. I also agree to the following:

Terms and Conditions

Payment Conditions



Yes, Customer chooses to purchase SaaS services from AMS.NET, LLC. Customer understands that Customer will be responsible to pay the full costs of the services until contract has expired. Fees are non-refundable and payment obligations are non-cancelable, except as provided in your purchase terms or where prohibited by law.

Term: 3 Year

Zoom services purchased from AMS.NET, LLC. requires customer to accept the Zoom Service Terms Agreement located at: <https://zoom.us/terms>. This Zoom Service Terms Agreement describes the rights and responsibilities related to the Cloud Service(s) You purchase from Zoom or an Approved Source and is between You and Zoom. Both the terms in this Agreement and the Agreement between you and Zoom for the Cloud Services must be accepted.

Year 3 Cost - Quote Total	Qty	Service Term	Unit Price	Qty Months	Extended Price
ZP-PAYG-USG Zoom Phone Pay As You Go	1	3 Year	\$50.00	36	\$1,800.00
ZP-PAYG-USG-OVG Zoom Phone Pay As You Go Usage - Overage Fee	1	3 Year	\$0.00	36	\$0.00
PAR1-ZPPBX-PRO-1Y Zoom Phone Pro Annual	19	3 Year	\$6.80	36	\$4,651.20
ZP-USCA-UN-1-1YP Zoom Phone US/Canada Unlimited Calling Named User Annual	3	3 Year	\$12.80	36	\$1,382.40
TAX-COLLECTION TD SYNnex RECOUPMENT OF TELCO TAX / OTHER TAXES / SURCHARGES	1	3 Year	\$2.62	36	\$94.32

Monthly Total	\$220.22
Annual Total	\$2,642.64
Total	\$7,927.92



This Agreement may be executed in one or more counterparts, each of which will be deemed an original but all of which together will constitute one and the same instrument. Delivery of an executed counterpart of a signature page to this Agreement by facsimile, .pdf or other electronic means will be as binding and effective as delivery of a manually executed counterpart to the Agreement.

By signing below, each of the Parties, intending to be legally bound thereby, agrees to the terms of this Agreement.

Submitted by	Acknowledged and Agreed
AMS.NET, LLC.	San Joaquin Valley Library System
Signature	Signature
Name	Name
Title	Title
Date	Date

Payment Terms and Conditions

- AMS.NET, LLC. will require a purchase order referencing this Quote # and an authorized representative must sign this proposal.
- Payment Terms are NET 30. Payments made beyond 30 days are subject to a finance charge of 1.5% per month. Customer agrees to pay all collection costs and attorney fees or late payments if applicable. In the event that a site's readiness is delayed by the customer, customer agrees to accept and pay invoices that reflect services already received.
- Shipping charges and sales tax will not be added to this order as these services on non-taxable.
- The laws of the state where the item is shipped will apply to this sale.
- The term "start date" means the first business day on which the service starts. Minor omissions or variances in performance of the System that do not materially or adversely affect the operation of the system, shall not be deemed to have postponed the start date. Seller shall use its best efforts to make timely delivery of start date. HOWEVER, ALL STATED DELIVERY AND START DATES ARE APPROXIMATE AND EXCEPT AS EXPRESSLY PROVIDED IN THIS AGREEMENT, SELLER SHALL, UNDER NO CIRCUMSTANCE, BE DEEMED TO BE IN DEFAULT HEREUNDER OR BE LIABLE FOR CONSEQUENTIAL, INCIDENTAL OR SPECIAL DAMAGES OR COMMERCIAL LOSS RESULTING FROM DELAYS IN DELIVERY OF START DATE.
- Early Terminate Fee (ETF): Customer is subject to Early Termination fees for the remaining value on contract if contract is terminated before the contract end date. AMS.NET, LLC. D/B/A MGT Impact Solutions will deduct contract total minus total paid by customer to calculate value of the ETF. ETF Payment terms are subject to same payment terms listed above.



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Quote # Q-00104157

7. Zoom Phone Calling Plan includes unlimited domestic calling. International calling and associated taxes will be charged for calls made outside of calling plan. Zoom services purchased from AMS.NET, LLC. D/B/A MGT Impact Solutions requires the customer to accept the Zoom Cloud Service Terms Agreement located on Zoom's Website. This Zoom Cloud Service Terms Agreement describes the rights and responsibilities related to the Cloud Service(s) You purchase from Zoom or an Approved Source and is between You and Zoom. The Zoom Cloud Service Terms Agreement includes the applicable Offer Description(s) located at <https://zoom.us/terms>.

8. AMS.NET, LLC. will invoice against the original contract once a purchase order is received and processed by the AMS.NET, LLC.'s internal team. Failure to pay invoices may lead to cancellation of the manufacturer subscription and early termination penalties may apply. In order to renew the subscription, please email a purchase order for the renewal term to AMS.NET|MGT Renewals at renewals@mgt.us, within 45-days of the end of the initial term. AMS.NET, LLC. will send out customer reminders notifying them of the impending renewal and the customer must provide purchase order for the renewal term to AMS.NET|MGT Renewals at renewals@mgt.us, in writing 45-days prior to the end-of-term to avoid cancellation. Customer is subject to early termination fees for the remaining value on the contract if contract is terminated before the contract end date.

AMS.NET, LLC.

Tax ID: 94-3291626

C7 & C10 Contractor Licenses: 763508

Purchase Order

Please make your purchase order to AMS.NET, LLC. and email it to Ryan Snedden at rsnedden@mgt.us. You may also return it by mail to 502 Commerce Way, Livermore, CA 94551.



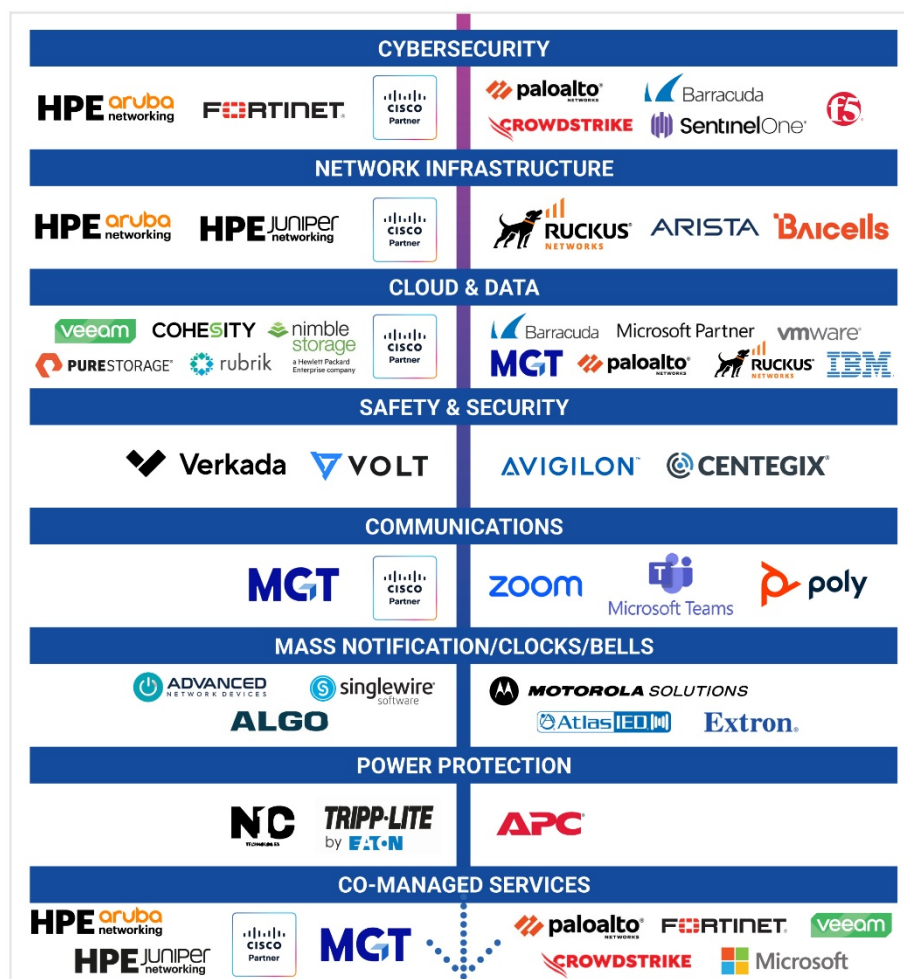
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Zoom Phone Proposal

AMS.NET, LLC. versus the Competition

- Established proven partner in your vertical
- 180+ employees throughout the U.S – national coverage with a regional presence
- Multi-vendor network support
- Complete architecture solutions
- Elite manufacturer partnerships– Cisco, Fortinet, Palo Alto Networks, Juniper Networks, HPE Aruba Networking, Verkada
- Advanced manufacturer technology specializations
- Skilled and Certified Engineers- CCIE's and other top tier manufacturer certifications in networking, security, voice
- Cabling- C-7 and- C-10 Contractor and RCCD Certified
- Certified project management – PMP Certification
- Executive management accessibility regardless of the customer size





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Zoom Phone Proposal

How to Reach Us

Sales:

For sales based inquiries, please contact our Support Contract Specialist, Michael Bruington.

mbruington@mgt.us

(925) 245-6165

TAC:

To open a TAC case against an existing Managed Communications UCM Cloud Agreement, please contact our TAC team.

Phone

(925) 245-6111

(800) 893-3660, Option 2, 2

(925) 245-6100, Option 2, 2

Email

support@mgt.us

Web

<https://ams.my.site.com/s/login/>



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Zoom Phone Proposal

Appendix